



SHANGRI-LA
YANUCA ISLAND
FIJI
MEDICAL CONFERENCE

Guest room reservations should be made by completing this form and sending it to the resort on email to:
reservations.fiji@shangri-la.com

Note that booking confirmation is based on room availability at the time we receive your booking form.
The room rate quoted below is valid until 11 July 2023, however, based on availability.
Any booking after the room block is used will be based on the hotels Best Available Rate.

First Name (Mr. / Mrs. / Ms.)		Surname	
Check In Date		Check Out Date	
Arrival Time		Departure Time	
Room occupancy: No. of adults & Kids (names & ages)		Sharing with (Full person's name sharing)	
Residential Address		Home Number: Mobile Number: E-mail address:	

ROOM SPECIFICATIONS:

Please reserve my room as indicated: <input type="checkbox"/> Non-Smoking – All rooms are non-smoking.
<input type="checkbox"/> Yanuca Lagoon Deluxe - F\$400 (not suitable for twin sharing) <input type="checkbox"/> Capacity – 2 Adults & 2 Children 11 years and under (1 King Bed & 1 Sofa with Trundle Bed)
<input type="checkbox"/> Ocean Deluxe Twin - F\$375 <input type="checkbox"/> Capacity – 2 Adults & 2 Children 11 years and under (2 Double beds)

- Room rates above are inclusive of buffet breakfast, up to a maximum of 2 adults and 2 children 11 years and under.
- Rates are inclusive of 15% government taxes. These may change as mandated by the government.
- Third adult (12 years and above) is an additional FJD110+++ inclusive of breakfast.

No Cash Policy

The Resort has a “No Cash Policy” at all our Food & Beverage, CHI The Spa, Sports & Recreation

Outlets and Concessionaires - except Proud Duty Free and the Shell Market. Credit Card details will be requested from Guests at check-in, and it will be updated in our system.

Guest will be responsible for own Incidental Charges and Accommodation Charges during the stay at Shangri-La's Fijian Resort & Spa.

Pre-authorization Process

Upon check-in, the Resort will ask for a credit card or cash as deposit. The FJ\$150 per day is basically to confirm that the guest has sufficient funds to pay for their incidentals (i.e., food & beverage, telephone calls, etc.)

If credit card is the selected option, the Resort gets a pre-authorization on the value to be held against the credit card and released if the same credit card is used for settlement of final bill, at check-out.



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The pre-authorization, depending on your bank is released between 7 to 10 working days after your departure.

Check-In/Checkout Times

Check-in time shall be after 3.00pm (local time) and checkout time shall be before 11.00noon (local time) on the relevant day. Any request for early check-in, or late checkout, will be subject to the Hotel's sole discretion, which shall be based on the Hotel's room availability on the relevant day. Subject to the foregoing, no request for early check-ins will be entertained unless such request is made no later than 24 hours before the proposed time of early check-ins.

For any requested early check, in prior to 3.00pm the room needs to be pre booked from the night prior at the full contracted room rate.

DEPOSIT: The hotel requires a credit card deposit of one night's stay to hold the reservation. In the event of cancellation, 45 days' notice must be made in writing to the hotel, specifically to the **Groups Reservations Specialist**, so that you may receive a refund of your deposit. Individuals who do not show and do not cancel their reservation please refer below information.

Cancellation/ No Show/ Early Departures

If booking is cancelled, then the following fee will apply.

Within 30 days of arrival – One night's room rate + taxes

Within 15 days of arrival – Two nights room rate + taxes

Within 7 days of arrival – Full cancellation (All night's rate + taxes)

No Show – In case of no show on the day of arrival we will charge full night's stay.

Early Departure – Should guest check out earlier than original check out date, we will charge the remaining number of unutilised nights.

PAYMENT METHOD:

Credit card

Note that reservations will send the credit card payment link. A 3% fee will be levied for any credit card settlements.

Cash Deposit

All deposits or pre-payment shall be made either through telegraphic transfer to the account below or by way of bank draft/cheque that is acceptable for presentation at a bank in Fiji.

Telegraphic transfers shall be made to the account hereinafter specified, with a copy of the remittance advice delivered to the Hotel.

FJD Bank Account No : **589651000**
Name of Account Holder : **Yanuca Island Limited**
Name of Bank : **Westpac Banking Corporation**
Address : **PO Box 105, Sigatoka, Fiji Islands**
Swift Code : **WPACFJFX**
BSB Number : **039005**